Digital Marketing Analysis

- U L .

I N

L A 5 A

5 1

A 14 A

COMPANY DESCRIPTION

- ITC it's an internet services provider, which offers facilities such as hardware and software solutions, maintenance and phone services.
- They are known for more than 20 years on the Romanian Market.
- ITCNET it's a branch of The Institute for Computers.

ANALYSIS & IMPROVEMENTS

- Website
- Social media
- Services
- Feedback
- General Information



WEBSITE

The analysis was made on <u>www.itcnet.ro</u>, the Romanian version of the website.

Tablet



Mobile

@ @ 2 0 15:11:1

2

COLOCARE SERVERE ÎN HO

IMPROVEMENTS

The main improvements should be done on:

- Re-disign
- Device friendly website
- SEO
- International website



SOCIAL MEDIA

The main targets on social media are Facebook, Twitter , Youtube, Skype, Google+ and LinkedIn.



SERVICES

The main improvements should be done :

- Competitive prices
- Better presentation
- Wide variety of services
- Better customization of product selections



FEEDBACK

- The only kind of feedback we could find online from their employees .
- New ways of receiving feedback from employees ,customers and other entities.
- Creating pools and draw conclusions from them, so in the future the mistakes won't be repeated.



GENERAL INFORMATION

- Improve contact information on google
- Rasing awareness about the brand and services
- The listing of their available jobs should be more specific



CREATED BY:

Barbu Ioana-Cristiana Gheorghe Dana Andreea Kalnazarova Nargiza Oprea Alexandra Popliuc Dumitru

Digital marketing Filipe Carrera Romanian-American University